

Ek,....., die ondertekende

- Is medies fiks om aan hidroterapieklasse deel te neem
- Neem en aanvaar volle verantwoordelikheid vir enige en alle beserings of skade wat mag voorkom aan myself of my eiendom tydens my bywoning van 'n hidroterapie oefenklas/sessie by SWIMMATIX (17 Pasita straat, Tygervallei, Bellville).
- Neem kennis dat hierdie binnenshuise, verhitte swembad deur Martin, Bruwer en Vennote (=MBW) Fisioterapeute gehuur word van Swimmatix swemskool. Dit is gevolglik nie uitsluitlik 'n rehabilitasie fasiliteit nie.
- Neem kennis dat daar trappe is om toegang aan die swembad te verleen. Ek onderneem om geskikte skoene te dra en gebruik te maak van hulp (indien nodig).
- Besef dat die stap oppervlaktes en kleedkamers klam/nat is (as gevolg van die humiditeit en kondensasie onderdak). As gevolg hiervan:
 - Bewus is dat ek geskikte, glyvaste skoene moet aantrek.
 - Bewus is dat ek 'n ekstra handdoek kan saambring om op te staan wanneer ek verklee
 - Sal gebruik maak van sitplekke in die kleedkamers (indien nodig) as ek aan-/uittrek.
- Ek vrywaar MBW Fisioterapeute en al hul werknemers, asook Swimmatix en al hul werknemers van enige eis wat mag voortspruit uit deelname aan bogenoemde aktiwiteit
- Ek erken dat ek die eiendom binnegaan en die swembad op eie risiko gebruik.
- Het onderstaande Hidroterapie afspraak - Kansellasiebeleid gelees en verstaan (sien onder).

Alle fisioterapeute by MBW Fisioterapeute is opgelei om die beste moontlike fisioterapie dienste te verrig. Ons waarborg 'n professionele diens wat u veiligheid en belange betref.

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HANDTEKENING

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DATUM

Hidroterapie afspraak - Kansellasiebeleid

STANDAARD BEPALINGS EN VOORWAARDES VAN MARTIN BRUWER WEGE EN VENNOTE FISIOTERAPEUTE Ing. ("MBW") OOREENGEKOM DEUR PASIËNTE / OUERS / VOOGDE

Die dienste gelewer deur MBW, is onderworpe aan die standaard bepalinge en voorwaardes soos hierin verwys asook die bepalinge van die Verbruikersbeskermingswet, Wet 68 van 2008.

Die Verbruikersbeskermingswet bepaal dat 'n mediese praktisyn geen kansellasiefooi ten opsigte van 'n afspraak mag hef as die pasiënt weens dood of hospitalisasie nie die afspraak kan nakom nie.

'n Pasiënt behou die reg voor om 'n afspraak te kanselleer, en die praktisyn mag nie 'n konsultasiefooi vir so 'n gekanselleerde afspraak hef nie, tensy:

1. 'n Kansellasieminder as 24 uur voor die afspraak gemaak is.
2. Die praktisyn kan voldoende bewys lewer dat die pasiënt ingelig is oor die Kansellasieminder van die Afsprake-beleid.
3. Die praktisyn het die redes vasgestel of probeer vasstel vir die pasiënt se versuim om die afspraak te kanselleer.

Standaard bepalinge en voorwaardes:

1. Kennisgewing 24 uur voor afspraak
2. Indien die pasiënt versuim om die afspraak 24 uur voor die geskeduleerde tyd te kanselleer, behou MBW die reg voor om die pasiënt en / of die ondergetekende hiervan, die volle konsultasiefooi as kansellasiefooi te hef. Hierdie bedrag kan nie van u mediese skema verhaal word nie.
3. U sal 24 uur voor elke afspraak aan u sessie herinner word.

Vir kennisname:

1. Ons dra huurhuurkoste van die swembad. Vroeë kansellasies help ons om 'n alternatiewe pasiënt te bespreek in die toegewysde tydgleuf wat vir u gereserveer is.
2. Tydens 'n hidroterapie-sessie is die fisioterapeut saam met die pasiënt(e) in die swembad en daarom kan geen telefoonoproep vir kansellasies beantwoord nie. In die geval van bogenoemde onvoorsiene omstandighede, kontak die Praktyk by 021- 976 4832 gedurende kantoorure (08h00 - 17h30).

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Handtekening: Pasiënt/Voog/Gemagtigde Persoon

I,....., the undersigned

- Am medically fit to proceed with hydrotherapy exercise
- Assume and accept full responsibility for any and all injuries or damage that may occur to me or my property while attending a hydrotherapy class/session at Swimmatix swimming school (17 Pasita Street, Tygervally, Bellville).
- Understand that this is not an exclusive rehabilitation facility but an indoor heated pool that Martin, Bruwer and Partners (=MBW) Physiotherapists are renting from Swimmatix swimming pool.
- Accept that there are a couple of stairs to get to the pool. I will make sure to wear appropriate shoes and have a walking aid to assist with walking, if needed.
- Accept that due to condensation caused by the heat/humidity of the enclosed swimming pool, the area around the pool as well as the changing rooms are constantly damp/wet. I am advised
 - To wear appropriate shoes,
 - To take an extra towel with to stand on when dressing.
 - Handle bars and a chair/toilet should be used for assistance when changing.
- Indemnify MBW Physiotherapists and their employees, as well as Swimmatix and their employees against my claims
- Acknowledge that I enter this property and use the pool entirely at my own risk
- Read and understand the Hydrotherapy cancellation of appointment policy (see below).

All the physiotherapists of MBW Physiotherapists are qualified to give the best possible physiotherapy services. MBW Physiotherapists guarantee a professional service regarding the concern of the patient and their safety.

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SIGNATURE

DATE

Hydrotherapy cancellation of appointment policy

STANDARD TERMS AND CONDITIONS OF MARTIN, BRUWER, WEGE AND PARTNERS PHYSIOTHERAPISTS Inc. ("MBW") AGREED TO BY THE PATIENTS / PARENTS / GUARDIANS

The services provided by MBW are subject to the standard terms and conditions referred to herein and, in addition to, the provisions of the Consumer Protection Act, Act 68 of 2008.

The Consumer Protection Act states that a medical practitioner may not impose any cancellation fee in respect of an appointment if the patient is unable to honour the appointment, because of death or hospitalization.

A patient reserves the right to cancel an appointment, and the medical practitioner may not charge a consultation fee for such a cancelled appointment unless:

1. A cancellation was made less than 24 hours prior the appointment time.
2. The practitioner can provide sufficient proof that the patient was informed about the cancellation of appointments policy.
3. The practitioner has first established or attempted to establish the reasons for the patient's failure to cancel or honour the appointment.

Standard terms and conditions:

1. 24hrs notice prior time of appointment
2. In the event of the patient failing to cancel an appointment 24 hours prior to the scheduled time, MBW reserves the right to charge the patient, and/or signatory hereof, the full consultation fee as a cancellation fee. This amount cannot be charged to your medical scheme.
3. You will be reminded of each session 24hrs before the time of appointment.

Take note:

1. We do carry hiring costs of the swimming pool. Early cancellations assist us in booking an alternative patient in the allocated timeslot which was reserved for you.
2. During a Hydrotherapy session, the practitioner is in the swimming pool with the patient(s) and therefore unable to take any phone calls for cancellations. In the event of abovementioned unfortunate circumstances please contact the Practice at 021- 976 4832 during office hours (08h00 – 17h30)

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Signature: Patient/Guardian/Authorized person